

## Bright IDEAS: Sustain Compliance



SOX, HIPPA, CARF, JHACHO...the list goes on.

These days, most organizations have pretty solid documentation around their compliance-regulated processes. But documentation often only shows what people are supposed to be doing; it doesn't necessarily track what people are actually doing. And while enterprise applications such as financial or medical records tracking and reporting have embedded workflow capabilities, once that process leaves that application, there's no tracking mechanism.

Complete workflow documentation and BPM software provide an internal control framework that spans all of the people and systems that participate in a compliance-affected process. Bear in mind that compliance can mean more than SOX and HIPAA; it also means adherence to internal policies and procedures, as well. The sweet spot for good documentation and BPM technology is any process that involves more than a single system and a heavy dose of manual activity.

*Estimated time to return on investment (ROI): 2-12 months  
Where ROI comes from: less costly audits, risk mitigation, less "rogue" activity, less costly and more timely remediation*

*Source: Bluespring Software*

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